

Office visits look a little different these days! Here's what to expect at any upcoming appointments:

1. When patients arrive, they call us from their car to check-in and are asked a series of COVID screening questions. Patients

then have the option to sit in our socially-distanced waiting room or remain in their car until we're ready to begin their appointment. Face masks and temperature checks are required for anyone entering the building.

2. Our administrative staff walks patients back to meet their assistant or hygienist in order to limit cross contamination. Our treatment staff is fully gowned in regulation PPE, which includes: gloves, a N95 mask, a level 3 mask, a face shield, a hair covering, and a waterproof jacket. Extra chairs, decorations, and miscellaneous objects have been removed from all rooms and plastic covers have been draped across computer screens, trays and other areas to protect from aerosol contaminants during the procedure.

3. Once the patient is seated, they are asked to remove their mask and rinse with an antibacterial mouthwash for 30 seconds to help eliminate any bacteria that may be present.

4. After the appointment is completed, the room is wiped down with BioSonic disinfectant wipes. Additionally, all plastic coverings are discarded and replaced, and the staff exchanges their PPE for new, sterile coverings. The room is then fogged with a solution of hydrochloric acid, which eliminates any remaining contaminants on surfaces and in the air, and is left to dry for 15 minutes.

Given these new procedures, we have had to change our schedule and adjust appointment times to ensure the health and safety of everyone in our office. We are so grateful to be able to see our patients again and appreciate everyone's patience during this time. If you have any questions or concerns about our procedures or products, please do not hesitate to call our office at 972-771-9036.

